

# Newsflash for SAP User Groups



Dear SAP User Groups,

Welcome to our SAP User Groups Newsflash! It is designed to keep SAP User Groups up-todate on current offerings and services such as hands-on workshops, latest news from service and support, and influencing initiatives.

Please feel free to share the Newsflash with your User Group members.

**Your Global SAP User Groups Organization** 

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## Save the date

1. Next virtual SAP Enterprise Support Day on March 20, 2019

Attend next **SAP Enterprise Support Day**, the global virtual event to get expert insight into how SAP portfolio can support transition to an intelligent enterprise.



#### Read more

# **SAP User Group Specific Offerings**

## 2. SAP Transformation Navigator Webinar E-book

Discover the SAP Transformation Navigator Webinar E-book and learn how the SAP Transformation Navigator tool can help your company create a unique digital strategy, generate a customized product map focused on SAP S/4HANA, and set the foundation for a rock-solid business case.



#### **Read more**

## 3. Hands-on Workshops: UPDATE

Find out about our workshops on topics that are important to SAP customers. They are all easy to adopt, so please do not hesitate to **contact us** for help with the set-up and customization according to your priorities and needs.



#### **Read more**

## **Value of Support**

#### 4. News on the Build-in Support

Moving support into the solution enables users to immediately access context-based, integrated, and outcome-focused guidance and minimize business disruptions. Learn more from the Build-in Support Effect series.



## **Read more**

#### 5. Update of the Support Backbone - Customer Action Required!

The SAP Support Backbone has been updated. The legacy infrastructure remains in place to allow a safe transition for customers. Customers need to switch to the new infrastructure before January 2020 to ensure continuous connectivity. This impacts every ABAP-based SAP system which is connected to the SAP Support Backbone.



#### **More Information**

#### 6. New Enterprise Support Overview Brochure

The SAP Enterprise Support brochure has been finalized and is now available.



#### **Get to the Brochure**

## 7. Enterprise Support Academy

Please be informed about upcoming scheduled offerings and new webinar replays. As a special value, we have sessions available in Chinese (ZH) and Japanese (APJ). Just click on your region below.



#### APJ EMEA LA NA ZH

## SAP S/4HANA

#### 8. SAP S/4HANA Adoption Starter Program

Are you at the beginning of your SAP S/4HANA journey? Then have a look at the SAP S/4HANA Adoption Starter Program. The SAP S/4HANA Adoption Starter is a fully remote program which enables you to create your personalized digital transformation plan 1.0 within 90 days leveraging SAP guidance and self-services.



## Read more Info Graph SAP Adoption Starter

### 9. Join the SAP S/4HANA Movement

Thousands of SAP customers are already using intelligent ERP to run their businesses in new ways – and reaping the rewards. Discover why now is the time to join them.



#### Read more

#### 10. What's New with SAP S/4HANA Cloud?

Operational flexibility with SAP S/4HANA Cloud enables you to take the right action faster – whether it's capturing new opportunities, keeping up with customer demands, or minimizing the impact of unexpected events.



#### Read more

# Influencing

## 11. SAP Customer Engagement Initiative

Customer registration for cycle 3 will be open from February 14 to March 15. Feel free to participate in the upcoming cycle.



## 12. SAP Customer Connection Projects

Please note running projects in March.



- Change and Release Management 2019 in SAP Solution Manager (open until March 8)
- Process Management 2019 in SAP Solution Manager (open until March 8)
- Test Suite 2019 in SAP Solution Manager (open until March 8)

# **Tipps and Tricks**

13.

## Start Developing on SAP Cloud Platform with Tutorials

Discover how you can develop on SAP Cloud Platform as a newcomer. Learn about platform fundamentals, register for a trial account, and get to know the lay of the land. You'll also deploy your very first app.



Read more







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