

Knowledge Transfer Webinars for SAP User Groups



First Edition March 2019

Dear SAP User Groups,

Welcome to our Knowledge Transfer Webinars Newsletter for SAP User Groups!

You will find an overview of our upcoming webinars on [K4U \(Knowledge For You\)](#).

Sincerely,

Your Global SAP User Groups Organization.

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SAP S/4HANA

SAP's New Digital Access Model (March 6, 2019)

In 2018, SAP introduced a new outcome based ERP pricing model for the digital age. In this webinar you will get insights about the idea, the implemented model, technical prerequisites, and what scenarios are covered by Digital Access. Find out more about the metric, the measurability, and how customers benefit from the new regulations.

[Read more](#)

SAP S/4HANA: On-Premise vs. SAP S/4HANA Cloud Licensing (March 13, 2019)

In this webinar you will get an end-to-end overview about the SAP S/4HANA license model. You will get insights about the differences between the SAP S/4HANA Licensing Models, On-Premise and Cloud. We will show you where to find further information and you will learn how to do the commercial move from ERP towards S/4HANA. [Read more](#)



SAP C/4HANA

SAP C/4HANA: Consulting Enablement for the SAP C/4HANA Intelligent Service (March 7, 2019: 10am and 4pm CET)

During this session, you will learn about the available solutions and the roadmap for the intelligent service cloud, including but not limited to: How to position the intelligent service cloud through the intelligent enterprise story, overview of the competitor landscape, ideal customers for current solution, customer adoption and success stories, and review of available materials to begin training and implementing available solutions (Service Ticket Intelligence).

Please join at your convenience: [10am CET session](#) or [4pm CET session](#).

SAP C/4HANA: Learn What's New in 1902 for SAP Cloud Applications Studio (March 19, 2019)

The session will take you through the enhancements that were released in the February 2019 release and show how to use these enhancements in your SDK solution (developer

extensibility tool on SAP Cloud Platform). In the session, we'll also talk about some of the best practices around life cycle management of a solution. [Read more](#)

SAP C/4HANA: SAP Marketing Cloud Service Offerings – Helping Your Projects Succeed (March 21, 2019)

Learn about the Optimization, and Review & Validation service packages that SAP offers to support implementations with a crawl, walk, run approach. [Read more](#)



SAP BW/4HANA Series

Analytics: SAP BW/4HANA 2.0 Overview and Road Map (March 19, 2019)

Join this session to get an overview on the newest innovations that will be provided in the areas of Data Tiering Optimization, Data Integration, Analytic Engine, Modeling and Administration. [Read more](#)

Analytics: Introducing the Data Protection Workbench of SAP BW/4HANA 2.0 (March 26, 2019)

The Data Protection Workbench is one of the key features shipped with SAP BW/4HANA 2.0. This toolbox supports customers to better comply with regulations around data protection and privacy in SAP BW/4HANA. [Read more](#)

Analytics: SAP BW/4HANA Planning (April 2, 2019)

In this session, we would like to demonstrate how you can integrate on premise-based planning solutions, built on SAP Business Planning and Consolidation (BPC), and SAP Analytics Cloud for planning based solutions. [Read more](#)



SAP Customer Center of Expertise

Customer COE: SAP Solution Manager & SAP Cloud ALM (March 11, 2019: 9.30am and 4.30pm CET)

SAP delivers a new Application Lifecycle Management offering: SAP Cloud ALM. Learn more about this new tool and discuss with the SAP expert if SAP Cloud ALM is relevant for Customer COEs.

Please join at your convenience: [9.30am CET German session](#) or [4.30pm CET English session](#).

Customer COE: SAP's Next-Generation Support: Introduction and Overview (March 14, 2019)

Discover key concepts of SAP Next-Generation Support and how it can help you implement and operate your SAP solutions, in any deployment model. [Read more](#)

Customer COE: How to Prepare for the SAP Support Backbone Update (March 18, 2019)

In this session, you will learn about the impacts of the Support Backbone Update on SAP Solution Manager and Focused Run, and what you need to do to ensure connectivity of these systems to SAP after January 1st, 2020.

[Read more](#)

Customer COE: SAP ONE Support Launchpad – Overview and How to Get Started (March 19, 2019)

The SAP ONE Support Launchpad is the 3rd most visited website of SAP - more than 90.000 unique users are using it every day. Discover key concepts of the SAP ONE Support Launchpad and find out how to best use it. [Read more](#)

Customer COE: SAP ONE Support Launchpad – What's new: 2018 to date (March 25, 2019)

Discover the new applications and latest features of the SAP ONE Support Launchpad.

[Read more](#)

Customer COE: Get Instant Access to SAP Product Support – With Next-Generation Support Real-Time Channels (April 2, 2019)

Learn how to choose the right channel for your questions. Explore the benefits of Expert Chat and Schedule an Expert for your SAP solution. Experience how to reduce time to resolution with SAP's live support channels. [Read more](#)

SAP Leonardo Demo Series

SAP Leonardo Demo Session: How to Build Your Own Chatbot with SAP Leonardo Conversational AI (March 12, 2019)

In this live demo session, you will not only discover how chatbots can enhance customer experience by interacting with your customers directly, but you will more importantly learn how to build your own chatbot. The demo will showcase a chatbot setup in its entirety and the different capabilities you can add. [Read more](#)

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Road Maps

Road Map: SAP Fiori (March 27, 2019)

This talk focuses on the main things you need to know to understand where SAP is heading with SAP Fiori. It will also help you navigate through the road map presentation and associated road map information online via Innovation Discovery. [Read more](#)

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