

Newsflash for SAP User Groups



Dear SAP User Groups,

Welcome to our SAP User Groups Newsflash! It is designed to keep [SAP User Groups](#) up-to-date on current offerings and services such as hands-on workshops, latest news from service and support, and influencing initiatives.

Please feel free to share the Newsflash with your User Group members.

Your Global SAP User Groups Organization

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Events

1. Find out About the Latest SBN Workshop-Results

The Norwegian SAP User Group SBN held two workshops (GDPR - 38 participants; and SAP Cloud Platform - 65 participants) that were very well received by the participants. Concerning GDPR, the attendees stated "*it was really good to get different points of view*". Whereas the SAP Cloud Platform participants mentioned that there have been "*good presentations from both SAP and partners*" and "*even better customer examples*", as well as "*good hands-on exercises*".

Learn more about our [GDPR](#), [SAP Cloud Platform](#) and further User Group workshop concepts, we have devised specifically for members of SAP User Groups, on our [K4U platform](#).

[Pictures SBN GDPR workshop](#) [Pictures SBN SCP workshop](#)



SAP User Group Specific Offerings

2. Hands-on Workshops

Discover our hands-on workshops that are covering topics important to SAP customers. They are all easy to adopt, so please do not hesitate to [contact us](#) for help with the set-up and customization according to your priorities and needs.

[Read more](#)



3. Knowledge Transfer for SAP User Groups

Browse our upcoming webinars that comprise the entire SAP product and solution portfolio, including the Intelligent Enterprise or Analytics. We regularly provide you with the latest information to keep you up-to-date on SAP solutions and technologies.

[Upcoming webinars](#)



4. Guides for CIOs and SAP Customer COEs

On our K4U platform, we are offering documents such as whitepapers and guides that help CIOs and Customer Centers of Expertise (Customer COEs) with strategic challenges they are facing in today's digital economy, guiding their path towards the Intelligent Enterprise.

[Access the Guides](#)



5. The Newly Published Book “SAP C/4HANA- An Introduction” Now Available at SAP Press

In the new SAP C/4HANA book lets you dive into the world of SAP C/4HANA, the new customer experience suite. Explore the functionalities of five industry-leading cloud solutions and discover how intelligent technologies such as AI and machine learning create a value-add for your customers. Save 22% with the coupon code **SAPUSERGROUPS**.

[Purchase the print version or e-book](#)



Customer Value Experience

6. Tailored Recommendations for SAP S/4HANA Customers Now Available – SAP Pathfinder for SAP S/4HANA

The new SAP Innovation and Optimization Pathfinder for SAP S/4HANA has been launched based on the well-established SAP Pathfinder for ERP. Customers running SAP S/4HANA can leverage this service to develop and sharpen their innovation roadmap with SAP S/4HANA. It recommends the most valuable innovations and steps for short-term and mid-term optimization, and thus helps achieve the most value from SAP S/4HANA.



[Read more](#)

Value of Support

7. SAP's Next-Generation Support Leverages Machine Learning and AI to Improve Customer Experience

Find out about the enhancements SAP added to its Next-Generation Support concept to improve customer experience. Key pillars of SAP's Next-Generation Support such as [SAP's Built-In Support](#), [Incident Solution Matching](#), [Schedule an Expert](#) and [Expert Chat services](#) are covered in our [Advisory Sessions](#) for SAP Customer Centers of Expertise and User Groups.



[Press release English](#) [Press release German](#)

8. Enterprise Support Academy

Check out the upcoming scheduled offerings and new webinar replays. As a special offering, we have sessions available in Chinese (ZH) and Japanese (APJ). Simply select your region below.



[APJ](#) [EMEA](#) [LA](#) [NA](#) [ZH](#)

9. Built-In Support Customer Survey

Participate in our Customer Survey on the evolution of SAP's built-in support tool, currently available for SAP S/4HANA Cloud and SAP Integrated Business Planning solutions. More information on how to use SAP's built-in support for SAP S/4HANA Cloud and SAP Integrated Business Planning is available in [this blog post](#).



[Access the survey](#)

SAP S/4HANA

10. SAP S/4HANA Adoption Starter

How to tackle SAP S/4HANA? The SAP S/4HANA Adoption Starter Engagement provides an expert-guided experience for structuring,



organizing, and building your plan for moving from SAP ERP to an SAP S/4HANA centric landscape within 90 days.

[Read more](#)

Influencing

11. Customer Connection Projects

Discover the new SAP Master Data Governance Influencing Project.



[SAP Master Data Governance 2019 \(open until June 30\)](#)