

Knowledge Transfer Webinars for SAP User Groups



First Edition November 2019

Dear User Groups,

Welcome to our Knowledge Transfer Webinars Newsletter for SAP User Groups!

You will find an overview of our upcoming webinars on [K4U \(Knowledge For You\)](#).

Sincerely,

Your Global SAP User Groups Organization.

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Description



Experience Management

SAP's Next-Generation Benchmarking Tool (November 05, 2019)

As organizations embark on their digital transformation journey, they are often faced with questions like “How do we start?” and “Which process areas do we prioritize?”. SAP's Next Generation Benchmarking helps you answer these questions and more! [Read more](#)

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Redefining Customer Experience With SAP C/4HANA & Qualtrics: X+O Product Map

(November 26, 2019)

In this session we will hear about SAP C/4HANA and Qualtrics and how Customer Experience will be influenced by this. Learn more about the current roadmap and integration plans across our product portfolio. Benefit from our interactive Platform for knowledge sharing and bring your questions for an active Q&A part. [Read more](#)

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SAP SuccessFactors and Qualtrics Solutions Roadmap (December 12, 2019)

Organizations worldwide are using SAP SuccessFactors solutions to manage their people processes and Qualtrics solutions to understand employee experience gaps. Join our session better understand our road map for the current integration between SAP SuccessFactors and Qualtrics solutions, understand the value for your business, and see some exciting use cases we are exploring for the future. You can also ask questions of our product management expert, so don't miss out. [Read more](#)

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SAP S/4HANA

Software Update Manager (SUM): The Tool for System Conversation to SAP S/4HANA (November 13, 2019)

The Software Update Manager (SUM) is the tool for the technical conversion of the scenario System Conversion to SAP S/4HANA. In this session, we provide the context how the SUM is used, which dependencies exist to other conversion tools, and which tasks the SUM is executing. [Read more](#)

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SAP Customer Center of Expertise

Use Expert Chat to Solve Your Technical Problems (November 18, 2019)

Discover the SAP Next-Generation Support real-time channel Expert Chat and how it can help you implement and operate your SAP solutions, in any deployment model. Expert Chat is a live chat service best suited for new medium or high priority issues. It instantly connects you to SAP technical support experts. Real-time interaction with screen sharing creates a faster and more direct route to issue resolution, which improves customer satisfaction while reducing project and operational costs. It's available for all support levels and almost all solutions – at no additional cost. [Read more](#)

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Schedule an Expert: Benefit from Real-Time Conversation with an SAP Expert (December 10, 2019)

Discover the SAP Next-Generation Support real-time channel Schedule an Expert and how it can help you implement and operate your SAP solutions, in any deployment model. Similar to booking an online doctor's appointment, the Schedule an Expert service lets you connect one-on-one with SAP support in a live, 30-minute Skype call. Describe your technical issue, select the product area and a time that is convenient for you, and we will find a support expert to assist you. Talk to the same SAP engineer that you would create an incident with – but spend less time waiting for a response and resolution. [Read more](#)

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Getting Started with Support (December 11, 2019)

Getting to know more about the support process - a brief introduction to the Customer Interaction Center and look at some of SAP's support sites. SAP One Support Launchpad focusing on User Management, the process of downloading software, requesting license keys, how can you look after your system data, searching the knowledge base for possible solutions, the different options for contacting the product experts and finally a look at what should be included in the perfect incident. [Read more](#)

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Industries in the Intelligent Enterprise

Intelligent Enterprise for Chemicals Industry Roadmap (November 12, 2019)

As industry after industry re-examines its partners and processes in an often-painful search for efficiency, chemical businesses are feeling increasing cost and margin pressure. Still, the companies that can adapt new models and automate their processes have an unprecedented opportunity to have an outsized positive impact.

This webinar takes a deep dive into the trends shaping the chemical industry over the next five years and the path to innovation. We will propose a set of priorities that will drive transformation and show the tools that will make it possible. [Read more](#)

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Intelligent Enterprise for Professional Services (November 21, 2019)

Understand the key trends impacting the Professionals Services industry and how the latest SAP innovations and Intelligent Enterprise can transform business models and end-to-end industry processes and accelerate digital transformation. Gain insight into the Professional Services innovation roadmap and guidance on how to start planning your transformation journey. We will also show an easy way to find innovations that fit to your landscape to gain quick improvements. [Read more](#)

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Integration

Discover Data Integration Aspects of the SAP Data Hub (November 07, 2019)

In this webinar, you will get an overview of the SAP Data Hub and its capabilities. Moreover, you will have the opportunity to discover how it enables various data integration options. [Read more](#)

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What is SAP Leonardo IoT and How Does it Integrate? (November 14, 2019)

Discover how SAP Leonardo brings intelligence to the enterprise by offering multiple parts to innovation, accompanied by a comprehensive set of industry-specific business services and IoT capabilities. [Read more](#)

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Analytics Integration – Embedded SAP Analytics Cloud (November 28, 2019)

SAP Analytics Cloud is one simple cloud solution for all analytics and beyond: From standard Business Intelligence tasks to Planning and Simulation, from Smart Assists to Application Building; SAP Analytics Cloud offers end-to-end solutions as Software as a Service with lots of pre-defined content. Use it either stand alone or experience the user-friendly User Interfaces embedded seamlessly into applications like SAP S/4HANA Cloud or SAP SuccessFactors, offering analytics where it needs to be: At your fingertip! [Read more](#)

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SAP APIs, Prepackaged Integration Content and More (December 04, 2019)

As per Technology & Innovation Overview and Outlook SAP embeds integration and innovation along end-to-end business processes in order to form an Intelligent Suite.

The key ingredients of this concept are public SAP application APIs, prepackaged integration content for SAP and Non-SAP integration use cases and business process models spanning across various SAP applications.

In this webinar you will gain insights into:

- SAP's overall API strategy
 - Scope of prepackaged integration content for SAP-to-SAP and SAP-to-Non SAP integration
 - Process model diagrams for the key scenarios of SAP's Intelligent Enterprise strategy
 - The role of SAP API Business Hub and how it relates to SAP Graph [Read more](#)
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Event Brokering Using SAP Cloud Platform Enterprise Messaging (December 05, 2019)

Event Driven architectures are one of the hot topics in modern software engineering and enable seamless communication and integration across different platforms. SAP Cloud Platform Enterprise Messaging is a cloud-based messaging service that provides Event Brokering capabilities. It allows to publish events from SAP sources such as SAP S/4HANA, C4C, SAP SuccessFactors, and SAP C/4HANA, and also from external sources. Attending this session, you will learn about Event Driven architectures in general and in an SAP context. Additionally, you will find out how to event-enable selected SAP backends and finally get to know how you can benefit from using the event brokering capabilities of Enterprise Messaging. [Read more](#)



IFG for Finance

Advanced Financial Closing with SAP S/4HANA (November 18, 2019)

Join this session to see how innovations in SAP S/4HANA can help improve your entity closing processes – improving execution times without sacrificing control and compliance. This session will cover the entity close, as well as the SAP automation capabilities that can be triggered by the advanced financial closing capabilities, which help our customers move towards their goal of the continuous close. [Read more](#)

Road Maps

SAP Engineering Control Center (November 12, 2019)

This session provides a comprehensive overview of the recent innovations and key enhancements for SAP Engineering Control Center. We will also discuss the Road Map, release strategy, and SAP's vision for the future for SAP Engineering Control Center. [Read more](#)
