Newsflash for SAP User Groups

Dear User Group Members,

We hope your summer break gave you the opportunity to reset and recharge.

With our latest newsflash we want to give you a head start by making you aware of our upcoming virtual learning offerings for SAP's customers and SAP User Groups.

The info in this newsletter gives you the opportunity to expand your knowledge about SAP's strategy, products, services and support. We hope you will find it helpful and interesting.

In case you haven't subscribed to our newsflash yet, you can do so with the link at the bottom of this email. And as always, please feel free to share with other members and peers where you see fit.

You can always *Contact Us* with your questions, feedback and ideas.

Enjoy reading!

Stay safe and stay connected!

Your SAP Global User Groups Organization

COVID-19 UPDATE

Get back to business quickly with solutions from SAP

Businesses have unique challenges as they find their way to a new normal. SAP is here to help. We have many solutions to get you back to your best including offerings to help ensure social distancing with space booking and many more.

As businesses start to re-open, many are looking for a simple solution to repopulate offices and gradually bring back employees in a safe and controlled manner. Workspace Booking for SAP Cloud for Real Estate lets employees reserve a workspace within a preferred location in accordance with defined capacity restrictions. Location managers have a central place to define thresholds for space capacity, manage bookings and analyze trends. This cloud solution is up and running quickly without technical pre-requisites or a massive software implementation. Start safely bringing your employees back to the office today with Workspace Booking for SAP Cloud for Real Estate. **Find Out More**

You can find other offerings on **COVID-19 Resources**

KNOWLEDGE TRANSFER FOR SAP USER GROUPS

Our team is continuously improving and extending our **virtual knowledge transfer offerings** for you.

In order to make it easier for you to find the offerings, which meet your topic of interest best, we grouped them by topic and language.

The most popular part of our offerings continue to be the live webcasts – interactive sessions, connecting you directly with SAP specialists, who can give you insights and directly answer your questions. Here the direct link to our upcoming live webcasts:

LIVE WEBCASTS

Also, check out additional **SAP virtual offerings** – not necessarily linked to the user groups, but tailored for all interested customers and users.

SAP USER GROUP SPECIFIC OFFERINGS

New Webcast Series on Internet of Things

Given the increasing importance of Internet of Things (IoT) in today's rapidly changing live, we are starting a new webcast series on IoT.

You can learn how combining the right data from connected devices and transforming this into intelligent insights is helping most companies to make digital transformation a reality.

We would like to draw your attention to the first webcast, which will take place on October 14, 2020 (10 AM & 5 PM CET) with speaker Corinna Kramer, Senior Solution Manager IoT
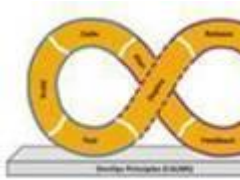
Register here

Improve your business operations by enabling a SAP Conversational AI chatbot

Discover through this interactive workshop how to build an enterprise chatbot with the SAP Conversational AI platform to cover many business operation's needs, from customer's demands to improving your employee experience in a heartbeat.

Speaker is Mariajosé Martínez, Platform & Technologies Solution Engineer @SAP

Register here

DevOps Essentials with SAP

What is DevOps? And why is everyone talking about it? In the new DevOps Series learn how SAP applies DevOps methods and what SAP offers customers and partners to adopt DevOps.

Register here

SAP for Me eBook

SAP for Me is a license-free central access point and the go-to destination to cover all the SAP products and interact with SAP (http://me.sap.com). It's an advanced, easy-to-use portal that aggregates important alerts, metrics, and insights from SAP product portfolio into a single access point, using customer's user ID and personalization settings.

As an SAP user groups specific offering, we are happy to present to you the SAP for ME eBook:

Access the eBook

SAP S/4HANA

Why SAP S/4HANA Now? SAP S/4HANA Value Starter Engagement

A 1-week, constantly running (every week), remotely offered, guided customer engagement, based on outside in 'Welcome Package' prepared 'free-of-charge' by SAP to understand the "WHY".

Read more

The SAP Business Scenario Recommendations on Spotlight

Understand your current business process performance and identify the new functionalities from SAP S/4HANA, opportunity to automate, and SAP Fiori apps that support your business goals. **SAP Business Scenario Recommendations** provide you with tailor-made insights to build your case for SAP S/4HANA. You´ll receive unique insights into your current operational business process performance, functional usage, and industry benchmarks.

You can expect two complementary deliverables: the established PDF report for business executive presentations and access to your report information in the new cloud solution for business process experts, **Spotlight by SAP**.

Read more

EVENTS

SAP ALM Summit EMEA 2020

Get the latest information about all the major SAP Application Lifecycle Management topics at this year's free virtual SAP ALM Summit EMEA 2020, running from October 6 to 9 on any screen near you!

Four days packed with news and information about ALM in hybrid or cloud-centric environments, and we even added some fun and entertainment, too! Register here for free. Learn from Marc Thier, SVP SAP ALM, why you should join the ALM Summit EMEA 2020.

Read about the event in this blog. Find an SAP ALM Summit in other regions on the landing page.

We look forward meeting you at the ALM Summit EMEA 2020!

Register here

SuccessConnect 2020 Virtual Event

During this year's SuccessConnect virtual event (taking place on **October 6 for the Americas and October 20 for Europe, Middle East, and Africa**), you'll hear experts on SAP SuccessFactors solutions sharing what's new in our products and what's coming as part of our road map and future releases. We'll also bring hands-on labs to the show where you can make your learning experience more interactive. If you have burning questions about a specific product area from Talent and Learning to Core HR, Payroll, and Technology, join our meet the product experts sessions and get your questions answered directly. You will gain practical insights and best practices from your peers in one-on-one customer interviews, customer panels, and customer roundtables.

Note: Admission to hands-on labs, meet the product experts, and customer roundtables are available on a first-come, first-serve basis. Space is limited, so our speakers have time to answer attendees' questions.

Read more | **Landing page**

SAP SUPPORT – VALUE FOR YOUR BUSINESS

SAP Backbone Update - Final Reminder

Over the course of last two years, SAP has reminded its customers through Emails, Blogs, SAP Notes and KBAs, of upcoming changes and necessary actions. More than 90% of SAP's customer base have moved their systems to connect to SAP via the new HTTP infrastructure. In case you are still accessing the SAP Backbone via the old RFC Channel, our support organization would like to kindly remind you that the RFC channel is being phased out and will soon cease to exist. It shall result in dumps, errors and unnecessary load on systems. It may even indicate that core functions such as SAP Notes download, EWA data exchange and SAP remote services are already failing or will soon start to fail on affected systems.

To avoid any optional problem kindly check out the following details to support you moving your system. For accessing notes below S-User is required.

SAP KBA 2960655   **SAP KBA 2923799**

SAP Mission Control Center Powers Customer Digital Innovation

As the world deals with the cascading impact of the **coronavirus**, experts from SAP Mission Control Center are at the forefront, riding a huge wave of customer innovation. While rock-solid digital systems have been particularly important to industries during the height of the crisis, so is support for fast innovation. "Companies have needed more guidance to safeguard their environment and also rapidly scale to meet unpredictable, spiking market demands," said Andreas Heckmann, executive vice president of Product Engineering and head of Customer Solution Support and Innovation at SAP.

Read more | **Support**

INFLUENCE SAP

Customer Connection

This Customer Connection projects will focus on improvements of functionalities and usability in the areas of Product Lifecycle Data Management with subtopics Portfolio & Project Management and Project System and Recipe Development and Quality Management (FMEA and Audit) . Please note that collect phase started in October.

Read more

Customer Engagement Initiative (CEI)

The SAP Customer Engagement Initiative enables you, as a SAP customer or partner, to get early insights into SAP's product developments and directly work with the developers to define and shape future product directions. Three times a year, a list of new projects is offered. In a one-month-registration phase, you can then register for a first (initial) informative call and decide afterwards, if you would like to participate in the projects. The new list of projects will be open for registration from October 12th to November 6th, 2020.

Please note that the registration is open to valid S-Users and SAP Ariba Customers only.

Read more

openSAP

New openSAP Course on Human Experience Management (HXM)

The Next Phase of HR is Available

This free course explains what HCM is, how Human Experience Management (HXM) technology is enabling HR to create more agile, adaptive and successful companies, and how to effectively apply HXM concepts in organizations.

Read more