Dear User Group Members,

With our monthly newsflash we would like to make you aware of our upcoming virtual learning offerings. In addition, you can find news around SAP's products, support and events.

You can subscribe to this newsflash with the link at the bottom of the email and always contact us with your questions, feedback and ideas.

Please feel free to share with other members and peers where you see fit.

Stay safe and stay connected!

Your SAP Global User Groups Organization

HOT TOPIC

SAP Announces Third Quarter and First Nine Months 2020 Results

SAP accelerates transition to cloud, targets more than €22 billion in cloud revenue by 2025.

Read more

KNOWLEDGE TRANSFER FOR SAP USER GROUPS **LIVE WEBCASTS**

Our team is continuously improving our **virtual knowledge transfer offerings** for you.

The most popular part of them continue to be the live webcasts – interactive sessions, connecting you directly with SAP specialists, who can give you insights and directly answer your questions. The webcasts are grouped by topic.

Also, please check out additional SAP virtual offerings – not necessarily linked to the user groups, but tailored to all interested customers and users.

We would like to draw your attention to the following new webcasts:

GLOBALIZATION

How SAP supports customers in a multilingual business world?

Nov 12, 2020 – 9 am & 5 pm CET

SAP provides user interfaces and specific product information into more than 40 languages. The webinar on Nov 12 **will include the results** of a global language usage survey among SAP customers. It will also review SAP's plans for the next 3-5 years and give you the information on how you can access the first wave of services now.
If you would like to **provide your feedback** on translation services, please feel free to participate in this survey.

Brexit Transition and Beyond
Nov 24, 2020, 9 am & 5 pm CET

This session is dedicated to all those who do business with the UK. It will primarily cover the areas finance, logistics and GTS.
Join this webcast to learn where to find relevant information around Brexit and gain insights into areas affected by Brexit - Configuration, Master Data, Transactions and Reporting.

Registration - AM
Registration - PM

SAP Internet of Things:

Nov 10, 2020 – 10 am & 4 pm CET

Combining the right data from connected devices and transforming this into intelligent insights is helping most companies to make digital transformation a reality. Accelerated use of automation and real-world usage data will be key to this. In this session, we will share with you "**How SAP Edge Services extends processing power from the cloud to the edge**"

Register here

SAP Training: Special Offers

November and December become **More**vember this year. During this time, there are special offers: from discounted classroom and SAP Live Class trainings to promotions for SAP Learning Hub, free extras for on demand trainings, and new all-round learning packages for a highly efficient SAP adoption. **You can select the offerings by country / region and language.**

Read more

SAP SOLUTIONS

New Product: SAP Customer Data Platform

During his keynote at the SAP Customer Experience LIVE virtual conference **Christian Klein**, SAP's CEO, launched a new product - SAP Customer Data Platform (CDP). It will enable organizations to create individual, but anonymized, 360-degree customer profiles using data from multiple sources within and outside of a company.

Deployed in the cloud, this product is available as software as a service (SaaS) through an annual subscription, based on the number of contacts.

Read more

SAP S/4HANA

SAP Data Management and Landscape Transformation (DMLT) to offer SAP services for SAP Advanced Data Migration by Syniti

Data Management and Landscape Transformation services and SAP Solution Extension partner Syniti have joined forces to support SAP S/4HANA Move program customers.
Learn more about the upcoming addition to the SAP Services portfolio: Starting Q4 2020, SAP will also offer SAP DMLT services with SAP Advanced Data Migration by Syniti for all areas of the DMLT portfolio.

Read more

SAP S/4HANA 2020 Release is generally available

The SAP S/4HANA 2020 Release is now generally available. Get to know key aspects and selected highlights of SAP S/4HANA 2020 in these two blogs:

Blog by **Sven Denecken**
Blog by **Jakob Schneller**

SAP S/4HANA Cloud 2011: Released to Customers

The last release of the year is here - SAP S/4HANA Cloud 2011. Find out what it's all about in **Sven Denecken's** release highlight video and his blog. For more information, you might also want to take a look at the help portal or the feature page on sap.com

New: SAP S/4HANA eBook

The new eBook gives you the opportunity to learn more about SAP S/4HANA Movement Program, its different pillars, and how packaged tools and services enable your organization to manage a seamless transition to SAP S/4HANA.

Read more

SAP SUPPORT

There Is Nothing Normal About the "New Normal," But There Are Benefits

The "new normal" is that dreaded phrase we have all been hearing since the onset of the pandemic. The willingness to adapt brought us changes that were previously unthinkable and even had positive impacts on our personal and business lives.

by **Andreas Heckmann**

Simple Wins with a Unified Support Experience

On the journey to a perfect support experience, one important milestone is to simplify and streamline the end-to-end incident creation and management process.
John Bowley, product owner of the SAP ONE Support Launchpad Incident Management, describes the unified support experience and many other key features users can benefit from, as well as what's coming next.

Read more

Extended Reality Venture: Establish an Augmented Experience, Visualize Business Processes

Extended reality (XR) is no longer new, supporting businesses around the world in simulating critical business processes before they are implemented. Going forward, this technology will provide customers with the insight to help avoid design mistakes and reinvent how businesses are run.

Read more

INFLUENCE SAP

Customer Engagement Initiative (CEI)

The SAP Customer Engagement Initiative enables you, to get early insights into SAP's product developments. A new list of projects you could participate in will be open for registration from **October 12th to November 6th, 2020**.
Please note that the registration is open to valid S-Users and SAP Ariba Customers only.

Register here

Localization Toolkit for SAP S/4HANA Cloud

The Localization toolkit for SAP S/4HANA Cloud enables you to cover requirements on top of available localization features in a country/region. As SAP keeps looking into more features to help you go global, **your feedback and engagement would be appreciated.**

Register here

EVENTS

Virtual SAP Cloud Platform Global Event

Nov 10-11, 2020

Participating in our virtual event, SAP experts will be at your disposal to share insights and best practices for using SAP Cloud Platform as a tool for integration and extension of innovative business processes.

Read more